

INFORMATION REGARDING CLAIMS BY NADS AND NADC

PURCHASERS OF AUTO WARRANTY PROGRAMS ("AWR") FROM NADC/NADS ARE HEREBY NOTIFIED TO NOT CONTACT THE FOLLOWING ENTITIES REGARDING THEIR CLAIMS: (1) THE UTAH INSURANCE COMMISSIONER; (2) THE THIRD DISTRICT COURT (JUDGE REESE); (3) THE SPECIAL DEPUTY LIQUIDATOR OF WESTERN INSURANCE COMPANY. BY COURT ORDER, THESE ENTITIES ARE NOT RESPONSIBLE FOR PROCESSING SUCH CLAIMS. RATHER, PURSUANT TO COURT ORDER, PURCHASERS ARE DIRECTED TO THEIR AUTOMOBILE DEALER AND/OR NADS. THE CONTACT INFORMATION FOR NADS IS AS FOLLOWS:

National Administrative Dealer Services, Inc.
1661 Wadsworth Boulevard
Lakewood, Colorado 80214

NADS HAS REFERRED AUTO WARRANTY PURCHASERS TO THE LIQUIDATOR, THE UTAH INSURANCE COMMISSIONER AND THE THIRD DISTRICT COURT, BOTH UPON ITS FACEBOOK PROFILE AND AT A RECORDED TELEPHONE MESSAGE. THIS INFORMATION IS INCORRECT AND IS IN VIOLATION OF A COURT ORDER. A COPY OF THE COURT ORDER IS POSTED ON THE WESTERN INSURANCE COMPANY WEBSITE.

ADDITIONAL INFORMATION REGARDING SUCH AUTO WARRANTY CLAIMS IS AS FOLLOWS:

Western Insurance Company ("Western") was placed into liquidation by the Utah Insurance Commissioner pursuant to an order of the Third Judicial District Court of Salt Lake County, State of Utah, on September 13, 2011 (Case No. 110917050), based upon the apparent insolvency of Western. The Special Deputy Liquidator ("Liquidator") of Western is charged with the responsibility of investigating the acts, conduct and financial condition of Western and the collection and liquidation of assets as may be warranted. These proceedings are complex and time consuming. The Liquidator has confirmed that Western is insolvent. The Liquidation Order entered on September 13, 2011, provides that all claims of all creditors must be filed with the Liquidator on or before March 9, 2012.

Western, Access, North American Dealer Cooperative ("NADC") and North American Dealer Services, Inc. ("NADS") were involved in an automobile warranty reimbursement program, (hereafter "AWR"). In an order entered by the Third District Court on January 19, 2012, the Court ruled that purchasers of AWRs had no right to file claims directly with Western and that any claims of purchasers of an AWR against Western must be filed by NADC and/or NADS. Both NADC and NADS have filed their respective claims against Western, including claims submitted to NADC and NADS by purchasers of an AWR. These claims will be reviewed and acted upon only if it is later determined that there are sufficient assets available for a meaningful distribution to creditors. This determination has not yet been made and it likely will be many months before this

determination can be made. It is anticipated, however, that any distribution will be substantially less than the full amount of the claim.

Based upon the Court ruling, the Western Liquidator, the Utah Insurance Commissioner and the Third District Court are NOT responsible for the administration of the AWRs and, accordingly, they will NOT administer the AWRs.

On August 28, 2012, the Third District Court of Salt Lake County, State of Utah, entered its Order Granting the Liquidator's Motion for a Temporary Restraining Order and Preliminary Injunction Against NADS and NADC. This Order provides that "NADC and NADS are ordered to cease and desist from referring the AWR purchasers to the Liquidator." The Court directed NADC and NADS to inform AWR Purchasers "that policies which expire on or after December 12, 2011, do not constitute a claim against the estate of Western." Finally, the Court directed NADC and NADS "to inform consumers that they should contact dealers from whom they purchased these agreements about any reimbursement to which they may be entitled."

AWR purchasers that hereafter file claims with the Liquidator, the Utah Insurance Commissioner and/or the Third District Court are advised that their claims will not be processed. Additionally, AWR purchasers that attempt to telephone or write to the Liquidator and/or the Utah Insurance Commissioner regarding the status of their claims will simply be directed to Western's website.